

## Engineer Trainee - Network Operations [Ref: NOC-202106-CITYU]

### Responsibilities:

- Provide 1st tier support and trouble shooting for company's network including Data services, Mobile Value-added Service, Mobile Roaming, SMS and IDD
- Handle real time alarm and traffic performance monitoring to meet the service quality target
- Execute immediate restorative actions for system failure to minimize service interruption
- Provide technical solution in solving customers' complaints

### Requirements:

- Diploma in Telecommunications, Electronic Engineering, Computer Science or related disciplines
- Good command in both spoken and written Chinese; fluency in English is a plus
- Willing to work on shift pattern

### Fringe Benefits:

- Sizable and energetic team with good promotion opportunity
- On-the-job training
- Double pay
- Attractive performance bonus
- Shift allowance
- Transportation allowance
- 14-day paid annual leave
- Medical & dental insurance
- Free meals
- Training subsidies
- Staff discount

### Application Method:

Please email your resume to [hrdept@citictel.com](mailto:hrdept@citictel.com) by stating your current & expected salary and date availability. Please indicate the applied position and reference number on your application.



## Company Overview:

CITIC Telecom International Holdings Limited is a leading multinational integrated ICT service provider in Asia Pacific. The Group was established in 1997 in Hong Kong and was listed on The Stock Exchange of Hong Kong Limited on 3 April 2007 (stock code: 01883). We have developed its operation into five core businesses -- mobile, internet, international telecommunications, enterprise solutions and fixed line services; serving three customer segments -- telecommunications operators & MVNO, enterprises (including OTT players and mobile phone manufacturers), as well as consumers. We have business presence in mainland China, Hong Kong, Macau, Taiwan, Asia Pacific, North America, Western Europe, Eastern Europe, and Central Asia etc., with 2300+ professionals and business network around the world.

For more information, please visit our website at: <https://www.citictel.com/>