

Dear Exchange Students,

Greetings from the Global Engagement Office (GEO) of City University of Hong Kong (CityU)! As your first point of contact at CityU, we are writing to provide you with updates about your exchange study. Information for new students will also be available on our [Welcome website](#).



Online Pre-enrolment & Your Study

Upon acceptance to CityU, you should complete the [online pre-enrolment process](#) using your **student number and programme code which are shown in your letter of acceptance**. You must activate your electronic ID (EID) to log onto the University's Portal, a gateway that allows you to access online teaching materials and all kinds of information relating to your studies at CityU. Please refer to the attached notice and the [dummy screens](#) for the steps of pre-enrolment.

Some of the courses indicated in your initial course plan will be pre-registered for you, subject to no time-tabling clash and the maximum credit load of 18. Using your EID, you can check your personal class schedule from the Portal (under Useful Services) starting from 27 July 2021. As a full-time student, you have to maintain a credit load between 12 and 18 credit units. You may refer to the information provided by [Academic Regulations and Records Office \(ARRO\)](#) on course add/drop. If you need to change your study plan, please contact your exchange coordinator for advice.

For further questions on pre-enrolment and course registration, please contact ARRO:

Tel: (852) 3442 2300

Fax: (852) 3442 0270

Email: as@cityu.edu.hk

Student Visa

It is by law that any person who does not have the right of abode or right to land but wishes to study in Hong Kong must obtain a valid student visa (or entry permit for students from Mainland China) from the Hong Kong Immigration Department in advance. Some foreign passport holders will be granted visa-free entry to Hong Kong as visitors. Such a visitor's status, however, does not allow you to study in Hong Kong. Therefore, you should plan to enter Hong Kong with a valid student visa.

If you wish to have your student visa sponsored by CityU, please send in your application to GEO by post as soon as possible. For some of you who have not yet received the letter of acceptance, you can mail your visa application to us first. We will forward your application to the Immigration once the letter of acceptance is available. Visit GEO website at www.cityu.edu.hk/geo for information about 'Visa' under 'Incoming Exchange Students'. Further details can also be found on Hong Kong Immigration Department's website at www.immd.gov.hk.

Entry Restriction & Compulsory Quarantine

Non-Hong Kong residents may be denied entry to Hong Kong during the pandemic. **Inbound travellers holding a valid student visa, however, are exempt from the entry restriction. Therefore, you should only come to Hong Kong after receiving your student visa label.**

Boarding, quarantine and testing arrangements for persons arriving at Hong Kong vary depending on your vaccination status and where you have been to in the past 14 or 21 days prior to arrival. Please [click here](#) for the latest arrival categorization and quarantine requirements. You should also visit the [Hong Kong Government website](#) regularly, as the policies may change from time to time subject to the epidemic development.

After receiving your student visa label, please make flight and quarantine hotel reservations as soon as possible to avoid any booking difficulties.

Please note that students will only be allowed to enter CityU campus after completing the Compulsory Quarantine and self-monitoring period.

Caution: *Contravening the quarantine requirement would be a criminal offence. Offenders are subject to a maximum fine of HK\$25,000 and imprisonment for 6 months.*

Teaching and Learning Arrangements for Semester A 2021/22

In view of the improving public health situation in Hong Kong, CityU has planned to adopt a hybrid mode of teaching and learning in Semester A 2021/22 that will commence on 30 August 2021. For details, please refer to the attached University Announcement.

Letter of Acceptance

If you have already received the letter of acceptance, don't forget to bring it along with you as you may be asked to produce the document at border control when entering Hong Kong. For those of you who have not yet got the letter, don't worry. Our experience shows that most international and exchange students will be able to arrive before the start of the semester. Email us if you have any concerns.

Accommodation

Enclosed to this email you will also find a suggested [list of short-term accommodation options](#). Some of these commercially operated accommodations will offer special rate to CityU students. Place your reservation with the accommodation operator directly by providing a copy of your CityU letter of acceptance.

More information about off-campus accommodation is available on the Student Residence Office (SRO) [website](#). Contact SRO if you need further assistance.

Tel: (852) 3442 1111

Email: sro.offcampus@cityu.edu.hk

Disclaimer: *The University disclaims any responsibility for lease agreements signed between students and accommodation providers nor any consequences whatsoever arising out of the signed agreements.*

Off-campus Housing Facebook Group

We understand that some students may look for flats to rent and share. To this, we have created a [Facebook group](#) where CityU students can meet and find their flatmates. Take these steps to join the private group:

1. Login to your Facebook account and submit request directly to our Facebook group.
2. You will need to provide your full-name and online exchange application number (8-digit) for verification of your CityU student identity.

Attached please also find a [Beginner's Guide](#) compiled by non-local students at CityU to navigate you through the flat finding process in Hong Kong.

Insurance

It is mandatory for non-local students to have suitable and adequate insurance throughout the entire period of study at CityU. Your insurance policy should include but not limited to coverages for travel, personal accident, medical expenses (accident and non-accident), hospitalisation and emergency evacuation / repatriation. You are also strongly advised to take out insurance policy that will cover strike, riot, civil commotion, and the pandemic COVID-19.

If you are unable to arrange insurance for yourself before coming to Hong Kong or wish to have additional insurance coverage, you may enrol in the insurance plan contracted by CityU for non-local students. All non-local students will be asked to indicate their insurance enrolment decision during the online Pre-enrolment process. CityU will take this as your final decision. Late enrolment and request for withdrawal from the insurance plan will not be accepted.

Please understand that the insurance plan engaged by CityU for non-local students provides very limited coverage. If you wish to have comprehensive protection, you should purchase insurance policies on the market to meet your specific needs.

Information about the insurance plan and premium for Semester A, 2021/22 will be available in early July. Please visit [GEO web](#) for update.

Disclaimer: *It is always in your best interests to obtain and maintain a suitable and adequate insurance coverage throughout the entire period of your study in Hong Kong. Failure to do so may put your interests and wellbeing at risk. CityU and its members of staff are not liable for any loss, damage or injury, cost or expense whatsoever arising from such circumstance.*

CityU & Me

Follow our [Instagram page \(cityu and me\)](#) to learn more about Hong Kong and different cultures. Watch the [Mini Hong Kong Tour](#) to discover some iconic spots in the city before travelling to Hong Kong.

DiverCity

Check out our student publication [DiverCity](#) to learn more about college life and global exposure CityU offers! Follow [DiverCity's Facebook page](#) for the latest updates.

Contact GEO

Our regional exchange programme managers will be happy to answer your questions. Don't hesitate to contact us if you have any questions or wish to know more about coming to Hong Kong.

For Argentina, Canada, Mexico and USA:

Miss Flora Lee (Email: floralee@cityu.edu.hk)

For Australia, Croatia, Greece, Hungary, Lithuania, New Zealand, Poland and Romania:

Mr Simon Lim (Email: siullim@cityu.edu.hk)

For Austria, Belgium, Italy, Spain, Switzerland and the Netherlands:

Miss Lillian Jiang (Email: lillian.jiang@cityu.edu.hk)

For Denmark, Finland, France, Germany, Norway, and Sweden:

Ms Karina Shum (Email: karina.shum@cityu.edu.hk)

For India, Ireland, Japan, Malaysia, Singapore, South Korea, Taiwan, Thailand and UK:

Miss Jenny Lai (Email: lai.jenny@cityu.edu.hk)

For Israel, Russia, and Turkey:

Mr Kion Chan (Email: kion.chan@cityu.edu.hk)

For Mainland China:

Ms Jenny Chu (Email: jenny.chukc@cityu.edu.hk)

We look forward to welcoming you at CityU!

Best regards,

Global Engagement Office
City University of Hong Kong

28 June 2021



Global Engagement Office

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City University of Hong Kong

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a: Rm 3210, 3/F, Cheng Yick-chi Building, Tat Chee Avenue, HKSAR

Fun content by students:



[DiverCity](#) |



[CityU & Me](#) |



[CityU's Got Talent](#)